

VALERI Servicer Newsflash

Friday, December 23, 2010

FOR YOUR INFORMATION

Updated VA Contact List

On December 21, 2010, we updated our contact list located under the VA Regional Loan Centers Contact Information link on the VALERI website at <http://www.benefits.va.gov/homeloans/valeri.asp>. Please refer to this link for the most up-to-date contact information for our field offices.

IMPORTANT REMINDER

Debris Removal

When submitting a claim in VALERI that includes a request for reimbursement of a debris removal advance, the following two fields are important and must be reported accurately for VA to determine the appropriate payment:

- 1) Cubic Yards Removed
This field must be the actual amount of debris that you removed from the property, measured in cubic yards
- 2) Number of Units
This field must be the number of units in the property (1, 2, 3, or 4). For example, a duplex would have 2 units.